TECHNOLOGY (INTERNET \ NETWORK) ACCEPTABLE USE

Background

The Division relies on its computer network to conduct, in part, its business. To ensure that its computer resources are used properly by its staff, independent contractors, agents, students, volunteers and any other Division computer users, the Superintendent has created this Acceptable Use of the Wide Area Network and the Internet procedure.

More specifically, the Division has implemented an electronic communications system (wide-area network (the "WAN")) that provides access to the Internet and allows unprecedented opportunities for students, staff, independent contractors, agents, volunteers, and any other Division computer users to communicate, learn, access, and publish information.

The Division believes that the resources available through this network, and the skills that students will learn in using it, are of significant value in the learning process and their success in the future. As a result, the Division supports the use of the WAN and the Internet to facilitate the smooth operation of the Division, and to facilitate learning and teaching through interpersonal communications, access to information, research, and collaboration.

The rules and obligations described in this procedure apply to all users (the "users") unless exceptions are specifically set out in this procedure, of the Division's computer network, wherever they may be located, either upon or outside Division property. Violations will be taken very seriously and may result in disciplinary action, including possible termination, and civil and criminal liability.

Definitions

Computer Resources

The term *Computer Resources* refers to the Division's entire computer network. Specifically, *Computer Resources* includes, but are not limited to: host computers, file servers, application servers, communication servers, mail servers, fax servers, Web servers, workstations, stand-alone computers, laptops, software, data files and all internal and external computer and communications networks (for example Internet, online services, value-added networks, e-mail systems) that may be accessed directly or indirectly from our computer network.

Users

The term *users* refers to all staff members, independent contractors, consultants, temporary workers, students, volunteers and other persons or entities who use the Division's Computer Resources.

Procedures

- The Computer Resources are the property of the Division and may be used only for legitimate business purposes or for purposes referred to in this procedure. As a general rule, users are permitted access to the Computer Resources to assist them in performance of their jobs or in fulfillment of their duties or tasks.
- 2. Use of the computer system or Computer Resources is a privilege that may be revoked at any time. The use of the Computer Resources is not a right. Inappropriate, unauthorized and illegal use will result in the automatic cancellation of that privilege and the Superintendent or designate will take appropriate disciplinary action.
- 3. The use of the Computer Resources shall be consistent with the mission of the Division and provincial curriculum requirements, taking into account the varied instructional needs, learning styles, abilities, and developmental levels of students.
- 4. Use of the Computer Resources and the network by students, staff, independent contractors, consultants, temporary workers, volunteers and other persons or entities who use the Division Computer Resources must be in support of educational objectives, or of the effective operation of the Division. (The Superintendent or designate maintains the sole discretion to decide what constitutes "effective operation of the Division.") The Superintendent or designate reserves the right to prioritize use and access to the Computer Resources.
- 5. **All** use of the Computer Resources by any person must be in conformity with federal, provincial, and municipal laws, and in accordance with Division and school policies and procedures.
- 6. The availability of electronic information to students, staff, independent contractors, consultants, temporary workers, volunteers and other persons or entities who use Division computers does not imply endorsement of the content by the Division, nor does the Division guarantee the accuracy of information, through the Computer Resources, on the Internet.
- 7. All students, staff, independent contractors, consultants, temporary workers, volunteers and other persons or entities who use Division computers shall be responsible for any unauthorized charges, fees, costs, damages, or injuries resulting from their use of the Computer Resources, or in accessing the Internet.
- 8. In using or accessing the Computer Resources, users must comply with the following provisions:

8.1 NO EXPECTATION OF PRIVACY

No expectation of privacy. The computers and computer accounts given to users by the Division are to assist them in performance of their jobs. Users should not have an expectation of privacy in anything they create, store, send, or receive on the computer system. The computer system belongs to the Division and may be used only for business purposes, subject to any exceptions in this procedure.

Waiver of privacy rights. Users expressly waive any right of privacy in anything they create, store, send, or receive on the Division computer and Computer Resources or through the Internet or any other computer network. Users consent to allowing Division personnel to access and review all materials users create, store, send, or receive on the computer, the Computer Resources, or through the Internet or any other computer network. Users understand that the Division may use human or automated means to monitor use of its Computer Resources.

As there is no reasonable expectation of privacy in the user's use of the Division's computers, Internet, e-mail, or Computer Resources, the Division may monitor any and all aspects of its computer system, including, but not limited to, monitoring sites visited by users on the Internet, monitoring chat groups and newsgroups, reviewing material downloaded or uploaded by users to the Internet, and reviewing e-mail sent and received by users.

No privacy in e-mail. All users are never to consider electronic communications to be either private or secure. E-mail sent to non-existent or incorrect usernames may be delivered to persons that the user never intended. E-mail is a record under the Freedom of Information and Protection of Privacy Act.

8.2 STAFF MEMBER'S DUTY OF CARE

Staff are to endeavor to make each electronic communication truthful and accurate. He/she should use the same care in drafting e-mail and other electronic documents as he/she would for any other written communication. He/she is to keep in mind that anything created or stored on the computer system may be reviewed by others.

8.3 PROHIBITED ACTIVITIES

Inappropriate or unlawful material. Material that is fraudulent, harassing, embarrassing, sexually explicit, profane, obscene, intimidating, defamatory, or otherwise unlawful or inappropriate may not be sent by e-mail or other form of electronic communication (such as bulletin board systems, newsgroups, chat groups) or displayed on or stored in Division computers or the Computer Resources. Users encountering or receiving this kind or material are to immediately report the incident to the Assistant Superintendent - Learning.

8.4 PROHIBITED USES

The Division's Computer Resources may not be used for dissemination or storage of commercial or personal advertisement, solicitations, promotions, destructive programs (that is, viruses or self-replicating code), political material

or any other unauthorized use unless approved by the Assistant Superintendent - Learning.

8.5 WASTE OF COMPUTER RESOURCES

Users may not deliberately perform acts that waste Computer Resources or unfairly monopolize resources to the exclusion of others. These acts include, but are not limited to, sending mass mailing or chain letters, spending excessive or inappropriate amounts of time on the Internet, playing non educationally based games, engaging in online chat groups, printing multiple copies of documents, or otherwise creating unnecessary network traffic. Because audio, video, and picture files require significant storage space, files of this sort may not be downloaded unless they are business-related.

8.6 MISUSE OF SOFTWARE

Users may not do any of the following:

- 8.6.1 Copy software for use on their home computers unless proper authorization is given by the Superintendent or designate;
- 8.6.2 Provide copies of software to any independent contractors or clients or students or any other third person, unless authorization is granted by the Superintendent or designate;
- 8.6.3 Modify, revise, transform, recast, or adapt any software;
- 8.6.4 Reverse-engineer, disassemble, or de-compile any software;

However, for educational purposes, Users may, with prior written authorization from the Assistant Superintendent - Learning, install software on any of the Division's workstations or servers.

Users who become aware of any misuse of software or violation of copyright law are to immediately report the incident to the Assistant Superintendent - Learning or designate.

8.7 COMMUNICATION OF TRADE SECRETS

Unless expressly authorized by the Superintendent or designate, sending, transmitting, or otherwise disseminating proprietary data, trade secrets, or other confidential information of the Division is strictly prohibited. Unauthorized dissemination of this information may result in substantial civil liability as well criminal penalties under federal, provincial and/or municipal laws.

8.8 PASSWORDS

Responsibility for passwords. Users are responsible for safeguarding their passwords for access to the computer system. Individual passwords are not to be printed, stored online, or given to others, unless the Division grants exceptions in this regard. Users are responsible for all transactions made using their passwords. No user may access the computer system or computer resources with another user's password or account, save the computer systems' administrators or the Executive Assistant-Operations.

Passwords do not imply privacy. Use of passwords to gain access to the computer system or to encode particular files or messages does not imply that

users have an expectation of privacy in the material they create or receive on the computer system or the Computer Resources. The Division has global passwords that permit it access to all material stored on its computer system regardless of whether that material has been secured with a particular user's network login id and password.

8.9 SECURITY

Accessing other user's files. Users may not alter or copy a file belonging to another user without first obtaining permission from the user who made the file. Ability to read, alter, or copy a file of another user does not imply permission to read, alter, or copy that file. Users may not use the computer system to "snoop" or pry into the affairs of other users by unnecessarily and inappropriately reviewing those files and e-mail.

Accessing other computers and networks. A user's ability to connect to other computer systems through the network does not imply a right to connect to those systems or to make use of those systems unless specifically authorized by the operators of those systems, except the users from Division Office permitted to so by the Superintendent in the execution of their duties.

8.10 VIRUSES

Virus detection. Viruses can cause substantial damage to computer systems. Each user is responsible for taking reasonable precautions to ensure he or she does not introduce viruses into the Division's network. To that end, all material received on memory sticks or other magnetic or optical medium and all material downloaded from the Internet or from computers or networks that do not belong to the Division are to be scanned for viruses and other destructive programs before being placed onto the computer system. Users must understand that their home computers and laptops may contain viruses. All media used to transfer files from these computers to the Division's network are to be scanned for viruses.

Accessing the Internet. To ensure security and avoid the spread of viruses, users accessing the Internet through a computer attached to the Division's network must do so through an approved Internet firewall. Accessing the Internet directly, or by a third party wireless access system such as a cellular hotspot, is strictly prohibited unless the computer you are using is not connected to the Division's network.

8.11 ENCRYPTION SOFTWARE

Users may not install or use encryption software on any of the Division's computers without first obtaining written permission from their supervisors or, relative to students, from the Assistant Superintendent - Learning. Users may not use passwords or encryption keys that are unknown to the Assistant Superintendent - Learning.

8.12 VIRTUAL FIELD TRIPS

The information networks offer many opportunities for "virtual field trips" to distant locations. The Division considers all connections to remote locations as field trips. The rules that apply to student conduct on school-related field trips apply to these virtual electronic field trips as well. It is important that students realize that they represent their school and the Division when they use the information networks and that they must be on their best behavior.

8.13 PLAGIARISM

Plagiarism is "taking ideas or writings from another person and offering them as your own." Credit must always be given to the person who created the article or the idea. The student who misleads readers to believe that what they are reading is the student's original work is guilty of plagiarism.

8.14 REPORTING OF INAPPROPRIATE INTERNET SITES

Anyone who becomes aware of an inappropriate Internet site is encouraged to advise the Director of Technology of this so that appropriate steps may be taken to block the site.

8.15 MISCELLANEOUS

Compliance with applicable laws and licenses. In their use of Computer Resources, users must comply with all software licenses; copyrights; and all federal, provincial, municipal and international laws governing intellectual property and online activities.

Amendments and revisions. This administrative procedure may be amended or revised from time to time as the need arises. Users will be provided with copies of all amendments and revisions.

- 9. The Division will attempt to make every effort to ensure that this education resource is used responsibly by the users. The Division cannot, however, guarantee that unauthorized or inappropriate sites will not be accessed.
- 10. Administrators, teachers, and support staff have a professional responsibility to work together to help students develop the intellectual skills necessary to discriminate among information sources, to identify information appropriate to their age and developmental levels, and to value and use the information to meet their education goals.
- 11. Students and staff have the responsibility to respect and protect the rights of every other user in the Division and on the Internet.
- 12. Only the user authorized to access a network account will use it, subject to permission being granted by the Superintendent or designate. All users must use the Computer Resources for its authorized purposes.
- 13. Students and staff are expected to act in a responsible, ethical, and legal manner in accordance with accepted rule of network etiquette, Division and school policies and federal, provincial, and municipal laws.

- 14. The Principal (or the person to whom the Principal reports or his/her designate) shall have the authority to determine what is inappropriate computer or Computer Resource use by a user. He/she will note, in particular, that the following uses (but not just limited to the following uses) are prohibited: (The Principal or the person to whom the Principal reports may refer to procedure 16 as to other examples of inappropriate computer or Computer Resource use.)
 - 14.1 Use of the network or Computer Resources to facilitate illegal activity;
 - 14.2 Use of the network or Computer Resources for commercial or for profit purposes.
 - 14.3 Use of the network or Computer Resources for hate mail, discriminatory remarks, and offensive or inflammatory communication and material;
 - 14.4 Unauthorized or illegal installation, distribution, reproduction, or use of copyrighted materials.
 - 14.5 Use of the network or Computer Resources to access age-inappropriate sites.
 - 14.6 Use of inappropriate language or profanity on the network.
 - 14.7 Use of the network or Computer Resources to create cyber-identities, to impersonate another, or the use of pseudonyms. Users must identify themselves honestly and accurately when participating in chat groups (if this is allowed), making posting to newsgroups (if this is allowed), sending e-mail, or otherwise communicating online.
 - 14.8 Use of the network or Computer Resources to intentionally obtain or modify files, passwords, and data used by other users, or disrupt the work of others.
 - 14.9 Use of network facilities or Computer Resources for fraudulent copying, communications, or modification of materials in violation of copyright laws.
 - 14.10 Downloading or installing games, programs, files, or other electronic media without the prior authorization of Division staff.
 - 14.11 Destruction, modification, or abuse of network hardware and software.
 - 14.12 Quoting or forwarding personal communications without the original author's prior consent.
- 15. System security will be protected through the use of passwords. Failure to adequately protect or update passwords could result in unauthorized access to personal or Division files. To protect the integrity of the system, the following procedures shall be followed:
 - 15.1 Users shall not ever reveal their passwords to another individual.
 - 15.2 Users shall not use a computer that has been logged in under another person's name.
 - 15.3 Any user identified as a security risk or having a history of problems with other computer systems may be denied access to the network.

- 16. The Division, acting reasonably and prudently, will protect users of the network and the Computer Resources, from harassment or unwanted/unsolicited communications pursuant to human rights legislation or other legislation. All users who receive threatening or unwelcome communications shall immediately bring them to the attention of a teacher or an administrator. The teacher will report this information to his/her Principal. If the teacher and/or administrator is not sure whether this information can be shared in accordance with the Freedom of Information and Protection of Privacy Act, he/she is to discuss this with the Assistant Superintendent Student Services (FOIPP officer) at Division Office.
- 17. Student users shall not reveal personal information such as addresses or telephone numbers to other users, or to other individuals, groups, organizations, and companies on the Internet.
- 18. The Principal has the authority to determine the appropriate level of supervision for Internet usage at his/her school in conformity of this policy.
- 19. Prior to September 30th each year, School Administrator(s) shall inform students and parents of the Division's Technology Acceptable Use Agreement for students in kindergarten to grade 12. Parents shall have the option of requesting that their child not be provided with privilege to access the Internet, the network, or the Computer Resources, while at school. (See Form 140-2 Technology (Internet \ Network) Restriction Request.)
- 20. If the information to be shared by a user is a record under the Freedom of Information and Protection of Privacy Act, or is of a confidential nature, that information must not be shared through the network or the Computer Resources.

21. SANCTIONS

Sanctions are at the discretion of the school administrators and/or Central Office person based on the circumstances and the gravity of the violation.

Reference: Section 12, 60, 61, 113, School Act

Freedom of Information and Protection of Privacy Act

Canadian Charter of Rights and Freedoms

Canadian Criminal Code

Copyright Act

A.T.A. Code of Professional Conduct

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